

**Thomas P. Gressette, Jr.**

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**From:** Thomas P. Gressette, Jr.  
**Sent:** Friday, December 28, 2018 3:43 PM  
**To:** 'Jack Smith'; abateman@regstaff.sc.gov; jnelson@regstaff.sc.gov  
**Cc:** Vicki Volponi  
**Subject:** Response to Letter dated 12-28-2018 re 46 & 36 Driftwood Cottage Lane (Halwig and Noller Residences)

Jack:

I write in response to the letter you filed today with the Commission. As we just discussed by phone, I think the letter inappropriately and publicly published an assertion that I filed a false statement with the Commission. I would certainly never intentionally make a false statement to you or to the Commission.

The facts I have are as follows.

After the water was turned on at the Noller residence a leak was found on the customer side of the meter. That leak was repaired and service was restored.

After water service was turned on at the Halwig residence, it was determined that a leak had developed at the water filter system under the house. As you know, at high tide water flows freely under the Halwig residence. The recently installed main water line going into the house has already been exposed by the tides. I understand that is also how the water filter's pipe was damaged and the leak was created. As a result of this leak, the water was turned off. That leak was repaired and the water was turned on again. After that, another leak was found inside the house and the water was then turned off again at the homeowner's shutoff.

This was the basis of my letter's statement that "certain equipment on one or both of the Customers' properties (customer side of the meters) has been damaged by tides and/or erosion and that repairs are necessary and/or underway."

After our call this afternoon I am hopeful we can refocus on a more cooperative and efficient approach to this case. If this matter must be determined by the Commission, let's work together to present the issues in a concise and professional manner.

Thank you.

Tom